**Market Report** 

# **2021 IN REVIEW**

# TABLE OF CONTENTS.

### 1 Key Indicators

- 2 Employment and Job Growth
- 3 Gross Regional Product

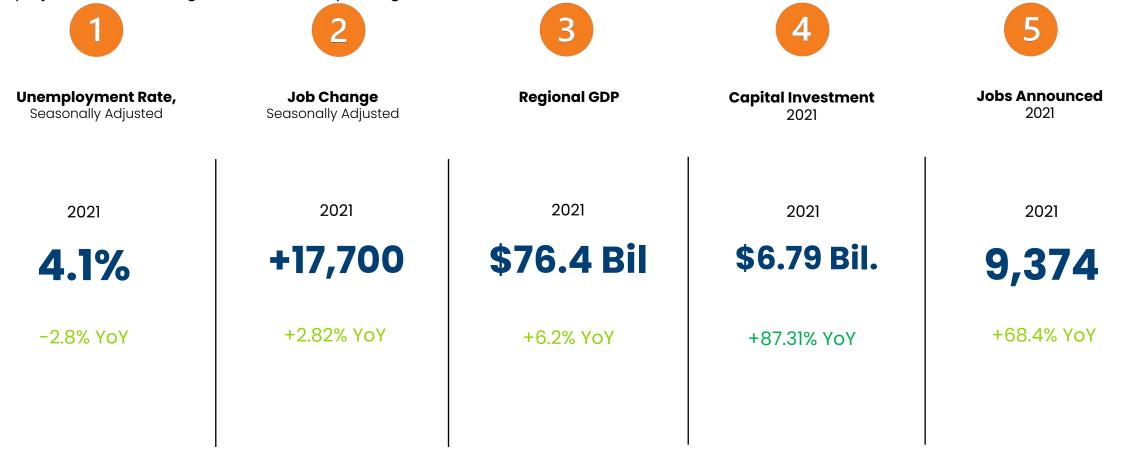


**Key Indicators** 

## Each of the five indicators highlighted below provide insight into the state of the Greater Memphis economy in 2021.

Throughout 2021, each indicator below improved, showing momentum toward full job recovery to pre-pandemic levels as well as project announcement momentum to indicate a strong pipeline of projects leading into 2022.

The Center for Economic Competitiveness at the Greater Memphis Chamber herein presents a look at some of the year's accomplishments and projections for future growth in the Memphis region.





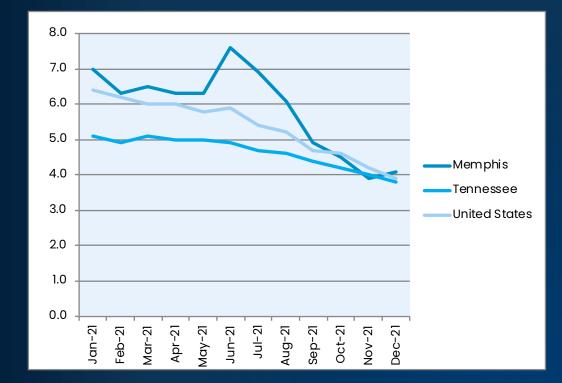
2021 closed with a regional **unemployment rate of 4.1%** – only one percentage point over the region's historic low.

2021 began with a regional unemployment rate of 7.0% and closed at 4.1% – a rate one percentage point above the region's historic low. Unemployment recovery in 2021 was less aggressive than the 6% reduction across 2020, and continued to slow toward the end of the year for a 2.9% total reduction. However, the Greater Memphis area's current rate of unemployment is now lower than the 4.4% of early 2020, pre-pandemic.

### Job Postings

Between January 1 and December 31, 2021, there were **210,913 unique job postings in the Greater Memphis Area**. 24.5% of the total postings requested employees in the Transportation/Material Moving and Office Administration industries, further demonstrating an impending recovery for those cohorts. Regionally, the top posters are Amazon, Methodist LeBonheur, and FedEx with a combined total of nearly 15,000 job postings. **13%** Pandemic High April 2020 **3.1%** Historic Low March 2000 4.1% Current Rate December 2021

### Unemployment



### Businesses in Greater Memphis **added 18,500 jobs** in 2021.

### **Employment**

Nonfarm Payroll (Jobs)



With 29,000+ business establishments and 653,800 jobs, the market is just 1,000 jobs shy of pre-pandemic levels.

Memphis is experiencing the second fastest recovery of all Tennessee Metros (Nashville, Knoxville and Chattanooga.). At this time, only Nashville has regained all jobs lost in March/April 2020.



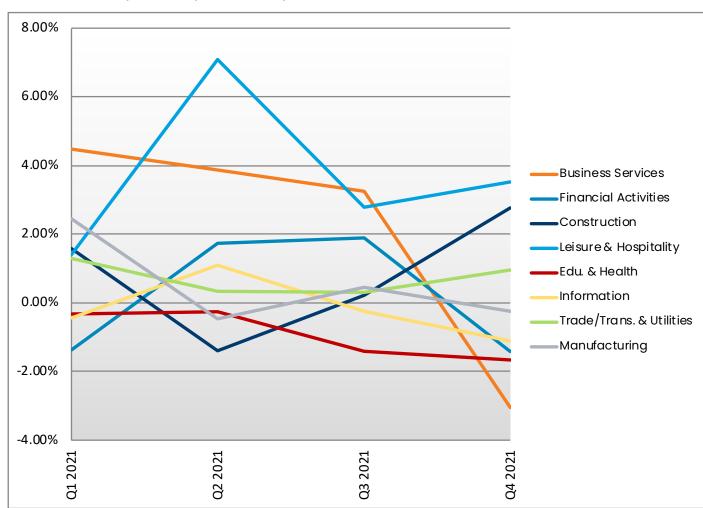
#### 2021 Job Growth – Comparable Metro Areas



## The Leisure and Hospitality sector added **jobs in all four quarters of 2021.**

### Employment

Job Growth by Industry | Quarterly Growth %



#### Sources: St. Louis Federal Reserve, Economic Modeling Specialists International

#### **Highlights and Trends**

Jobs across most industries experienced a robust summer season, especially the hard-hit Leisure & Hospitality sector. Trade and Transportation showed consistent growth over all four quarters, and Construction finished the year strong with almost 3% growth in Q4.

Among these featured industries, only two experienced a year-over-year contraction: Education/Health, and Information, with -3.7% and -1.7% respectively.

Y-o-Y Growth in Transportation & Warehousing

8,320

Jobs added in the Leisure & Hospitality Sector

## 13% 7.4%

Y-o-Y Growth in the Business Services Sector

9%

Anticipated 5-Year Job Growth in Arts & Entertainment

## **Despite growing wages, some hospitality and tourism positions remain difficult to fill,** hindering the region's return to pre-pandemic job numbers.

| Occupation                                       | Job<br>Postings | Time<br>to Fill | Salary Est. |
|--|-----------------|-----------------|-------------|
| Retail Sales Associate                           | 5,390           | 33 days         | \$32,931    |
| Customer Service Representative                  | 4,417           | 32 days         | \$34,081    |
| Retail Store Manager / Supervisor                | 3,734           | 32 days         | \$39,835    |
| Food Service Team Member                         | 2,747           | 39 days         | \$25,205    |
| Restaurant / Food Service Manager                | 2,543           | 37 days         | \$40,561    |
| Cook   | 1,538           | 38 days         | \$27,529    |
| Restaurant / Food Service Supervisor             | 1,453           | 33 days         | \$32,325    |
| Shipping / Receiving Clerk                       | 1,317           | 32 days         | \$33,801    |
| Order Processor / Order Entry Clerk              | 983             | 33 days         | \$33,035    |
| Scheduler / Operations Coordinator               | 729             | 34 days         | \$40,202    |
| Warehouse / Distribution Supervisor              | 700             | 37 days         | \$42,185    |
| Property / Real Estate / Community Manager       | 681             | 42 days         | \$42,509    |
| Host / Hostess                                   | 629             | 40 days         | \$24,645    |
| Storage / Distribution Manager                   | 624             | 33 days         | \$52,183    |
| Inventory / Supply Specialist                    | 409             | 37 days         | \$36,442    |
| Housekeeping / Environmental Services Supervisor | 366             | 31 days         | \$33,512    |
| Dispatcher                                       | 295             | 31 days         | \$38,230    |
| Entertainment / Recreation Attendant             | 260             | 46 days         | \$24,973    |
| Billing Clerk / Specialist                       | 217             | 34 days         | \$35,724    |

+1,325 Largest Jobs Increase Material Handlers \$292K Highest Median Salary Orthodontists 20% Highest Growth Rate Pest Control Workers

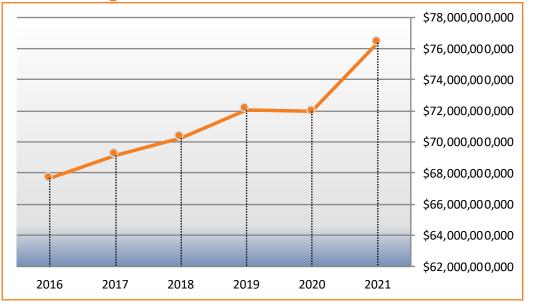
2021 is marked by a rebound for in-person Service Occupations as residents regained confidence in dining out, shopping, personal services, and entertainment. This return in consumer spending has helped stem the tide for the reeling Hotel and Tourism industries who lost over \$150 Million in GRP between 2019 and 2021.

The Logistics and Supply Chain Consulting sector saw a 123% increase in jobs between 2019 and 2020.

Staffing challenges have been particularly impactful for the hospitality and tourism sector. Despite wages growing and many of these jobs paying in excess of \$15/hour, the list to the left are some of the most difficult to fill positions for companies in the region. Postings for these jobs show that many of these positions took more than 30 days to fill on average, making full recovery a challenge for many hospitality and tourism firms. **Gross Regional Product** 

### GRP in Greater Memphis **grew by \$4.4 Billion** in 2021.

### **Gross Regional Product**

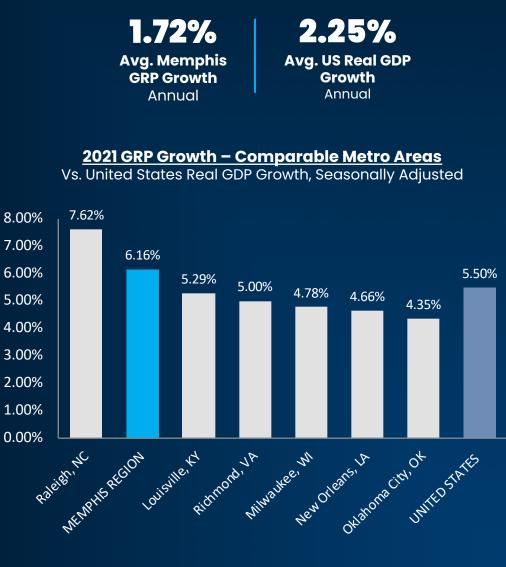


Lead by a \$758 Million year-over-year increase in Transportation and Warehousing, and \$529 Million increase in Advanced Manufacturing, the Memphis regional economy **grew at 6.2%.** This outpaces the National 5.5% Real GDP growth rate.

The chart on the right shows the growth rates of comparable cities, as well as the US. The Memphis area has the second highest GRP growth rate of these cities, and is within the top third of cities with a population of 1 to 3 million.

Sources: Economic Modeling Specialists International, Bureau of Economic Analysis

This is the second time in over a decade that Memphis's GRP growth has exceeded United States Real GDP growth.



### Memphis saw strong growth in key sectors, led the nation in new business applications filings.

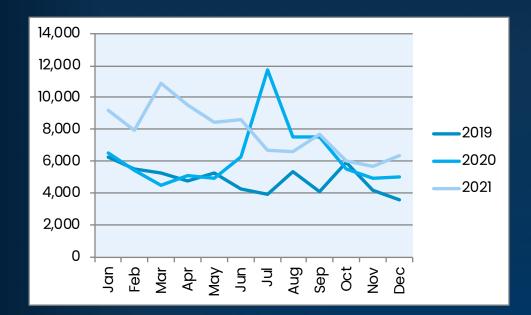
2021 has been a year of rebuilding with many industries seeing high positive growth numbers in quick response to the pandemic-led contractions of the year before. Several industries experienced organic growth over 2021.

- Long regarded as a major player in the logistics space, The region's **Supply chain and logistics industries grew a total of 13%** through 2021.
- Leveraging the region's expertise in supply chain efficiency, the region's Advanced Manufacturing sector grew an average of 7% year-over-year,
- The Business Services sector saw similar growth at 7.4%.

With the announcement of Ford Motor Company's Blue Oval City campus just outside Shelby County, the region should benefit significantly from the projected growth of the North American EV industry. In addition to the \$5.6 Billion investment Ford intends to make in the region, supplier networks and support businesses to serve the automaker will rapidly increase the \$25 billion annual GRP the industry currently contributes to the state's economy. Current project opportunity has increased rapidly, with multiple connected potential projects already in the region's pipeline.

Sources: St. Louis Federal Reserve, Economic Modeling Specialists International, Tennessee Secretary of State, US Census Data

#### **93,921** New Business Filings TN, 2021 +24.9% YOY Growth TN, 2021



#### Leading the Nation in New Business Filings

LendingTree.com reported that the Memphis MSA had the largest percentage growth in new business filings between 2019-20 of the 100 largest US metros. With a 77.9% increase, the metro more than tripled the US average business filings growth of 25% over the same time period.

The chart above shows New Business Filings for the State of Tennessee. Mid-2020 record high new businesses were reported and the momentum has not slowed to pre-pandemic levels. The Secretary of State reports that the overwhelming majority of these new businesses are based in the Shelby County area.

## **2021 was a record year** for economic development in Greater Memphis with **9,000+ announced jobs**.

### **Announced New Jobs 2021**

| Company                   | NEW Jobs | <b>Capital Investment</b> |  |
|---------------------------|----------|---------------------------|--|
| Ubiquiti, Inc.            | 25       | \$5,000,000               |  |
| Eversana                  | 50       | \$12,000,000              |  |
| Imperial Industrial Suppy | 35       | \$20,900,000              |  |
| Metzer Farms              | 30       | \$6,000,000               |  |
| KTG                       | 30       | \$22,000,000              |  |
| Alphatec Spine            | 95       | \$3,500,000               |  |
| Frito Lay                 | 50       | \$18,000,000              |  |
| Ampro                     | 21       | \$24,000,000              |  |
| Walgreens                 | 200      | \$30,000,000              |  |
| Hunter Fan                | 54       | \$9,400,000               |  |
| Ulab                      | 231      | \$30,700,000              |  |
| Service Master by Stratos | 50       | \$2,000,000               |  |
| Amazon                    | 200      | \$35,000,000              |  |
| Mullen Industries         | 800      | \$540,000,000             |  |
| Helen of Troy             | 350      | \$160,000,000             |  |
| Newberry Tank             | 25       | \$2,900,000               |  |
| Atlantic Track            | 25       | \$3,500,000               |  |
| Arrowhead Brass           | 5        | \$500,000                 |  |
| Atlantic Track            | 26       | \$14,065,000              |  |
| Sylvamo Corp              | 300      | \$10,000,000              |  |
| Memphis Record Pressing   | 111      | \$7,500,000               |  |
| Bioventus                 | 40       | \$3,175,000               |  |
| DHL                       | 75       | \$7,000,000               |  |
| Horizon Mining LLC        | 15       | \$18,000,000              |  |
| Ford Motor Co.            | 5800     | \$5,600,000,000           |  |
| Prospero Health           | 281      | \$6,500,000               |  |
| Ajax Distributing         | 0        | \$14,530,000              |  |
| Ookla                     | 26       | \$615,000                 |  |
| Red Dot                   | 84       | \$14,260,000              |  |
| Wasp                      | 281      | \$6,500,000               |  |
| Medtronic/CEVA            | 265      | \$133,350,000             |  |
| Performance Foods         | 36       | \$29,200,000              |  |
| Jetlt                     | 39       | \$2,125,024               |  |

**15** Supply Chain Operations

Corporate Offices

**13** Advanced Manufacturing

**33** projects

9,374 Jobs Created \$6.8BIL Est. Capital Investment

Anchored by the historic announcement of Ford Motor Company's selection of Greater Memphis as home to its \$5.6 billion investment to bring 5,800 new jobs to West Tennessee, the region experienced significant deal flow in 2021. Both new operations and expansions helped drive a record 33 landed projects and \$6.8 billion in estimated new capital investment in the market. Other major deals included a \$133 million deal with 265 jobs from global Medical Device maker Medtronic and 300 jobs from International Paper spinoff Sylvamo.

Announced expansions include Memphis Record Pressing a producer of vinyl records, which is adding 111 jobs and making a \$13 million capital investment; and Walgreens the nation's second largest drug store retailer, which is opening a logistic facility that will add 200 jobs and generate nearly \$30 million in capital investment.

# 2021 projects represented a variety of **new announcements** and **expansions**.



### **Key Takeaways**

### Strong GRP Growth Sets Pace for Future Acceleration

The GRP of Greater Memphis **grew by \$4.4 Billion** in 2021. GRP growth outpacing the US average indicates potential for a strong recovery for Greater Memphis. For only the second time in the past decade, the region's GRP growth outpaced the US average, indicating positive momentum following the immediate impact of Covid-19 in 2020. GRP in Lead by a \$758 Million year-over-year increase in Transportation and Warehousing, and \$529 Million increase in Advanced Manufacturing, the Memphis regional economy grew at 6.2%.

## Traded sector growth and new business applications rates indicate a healthy economic outlook for 2022.

- Long regarded as a major player in the logistics space, The region's **Supply chain and logistics industries grew a total of 13%** through 2021.
- Leveraging the region's expertise in supply chain efficiency, the region's Advanced Manufacturing sector grew an average of 7% year-over-year,
- The Business Services sector saw similar growth at 7.4%.
- LendingTree.com reported that the Memphis MSA had the largest percentage growth in new business filings between 2019-20 of the 100 largest US metros. With a 77.9% increase, the metro more than tripled the US average business filings growth of 25% over the same time period.

### The Greater Memphis region is on pace to recovery to pre-pandemic job levels in 2022

**Memphis is recovering jobs at the second fastest pace of Tennessee metros**, with Nashville leading the way. Just 1,000 jobs shy of full pre-pandemic job numbers, the regional economy is on pace to make a full recovery of jobs in 2022. Compared to the pace of recovery from the 2008 Great Recession, Memphis is on pace to make a full jobs recovery quickly. Workforce shortages in hospitality and tourism and healthcare and education are the primary barriers to full job recovery in the metro.



### Center for Economic Competitiveness tiative of the Greater Memphis Chamber 🕠

The Greater Memphis Chamber's Center for **Economic Competitiveness** is a thought leadership entity that shepherds a portfolio of strategic advisory projects to drive quality job growth and investment activity into the Greater Memphis region. The Center for Economic Competitiveness team leverages data to align regional stakeholders around the metrics that matter to improving the economic performance of the Greater Memphis region.

### Interested in more research? Here's how we can help.

### **Research Services**

Economic Trends & Conditions Research Industry Insights & Deep Dives Economic Impact Analyses Site Selection Cost Comparison and Analysis **Custom Reports** 

Contact: Apryl Childs-Potter apotter@memphischamber.com

Visit www.memphismoves.com for more information on the Greater Memphis market.

# Appendix.

### **Office and Industrial**

**Real Estate Trends** 

### Office

The Memphis office market's overall vacancy rate increased to 20.9% to end the year, as tenants moved out of 60,800 sq. ft. of space. Despite a slight uptick in vacancy, rents trended upward to a **record high of \$20.02 per sq. ft.** This is the seventh straight quarter of rent growth, which demonstrates landlords' confidence in the office space market, particularly among Class A owners.

Some of this may be attributed to new flexibility to work remotely in the pandemic era. The market's relative stability remains attractive to investors. **Investment volume in 2021 reached \$407 million** following a record 2020 with \$511 million in investment.

#### 600,000 25.0% 400,000 20.0% 200.000 15.0% (200.000)10.0% (400.000)5.0% (600.000)0.0% (800.000)2016 2017 2018 2019 2020 2021 YTD Net Absorption (sg. ft.) -----Class A Vacancy Class B Vacancy

#### Industrial

Demand in 2021 reached record high levels, as tenants absorbed over 13 million square feet. **2021 closed with over 10.0 million sq. ft. of space under construction, and delivery of 6.2 million sq. ft. in Q4, the highest quarterly total on record.** Greater Memphis, like most industrial markets across the country, finished out the year strong.

As a result of strong demand, landlords continued to push rents at a 7.3% yearover-year increase. That kind of rent growth demonstrates landlords' confidence in the future of the market and with tenant demand at historically high levels, new space should be a welcome opportunity for occupiers to upgrade and expand. Investors and developers continue to see the value in the diverse and competitive Memphis industrial landscape.

### **Industrial Trends**





#### **Office Trends**